

Employee Assistance Program

The Employee Assistance Program administered by the insurance pool allows members to receive around-the-clock, year-round access to a variety of face-to-face, telephonic and online EAP resources – while helping corporations improve morale, reduce absenteeism, enhance productivity and increase cost efficiencies.

To access the pools' EAP please visit their website: www.mylifevalues.com Login: **poolpact** password: **eap** or call 1-800-284-1819

Worklife Services

Horizon Health offers a robust WorkLife program that takes traditional employee benefits to a whole new level. Horizon's WorkLife programs provide employees with convenient, confidential access to qualified specialists who can help address a variety of work-life issues, including but not limited to:

- Child Care
- Elder Care
- Pet Care
- Adoption
- Education
- Daily support services

Legal & Financial Consultation Services

Through the legal/financial component of Horizon's EAP services, your employees and members of their family will have convenient access to qualified legal and financial professional who can help resolve issues, including but not limited to:

- Separation and divorce
- Child support payment
- General tax or investment questions
- Collection agencies
- Dealing with retirement fund rollovers or transfers
- Automobile accidents
- Serious traffic violations
- Elderly parent care (especially those who live in other states)
- Will preparation (free online)
- Defective merchandise (e.g., a new automobile)

Management Consultation & Referral

Horizon's management consultation and referral process offers managers and supervisors around-the-clock, year-round access to a team of master's-level clinicians to help address employee disciplinary matters or work performance issues. With a strong Management Consultation and Referral process in place, organizations and their management teams have the proven resources needed to successfully manage troubled employees – and ultimately improve workplace efficiency.